

How To:

Change a Password

Welcome to the Families First Online Learning Platform. Today we will learn what to do if you forget your password. To start, navigate to the “Forgot your Password?” button.

Here you can enter your Username or Email. If you do not remember the email you used, or no longer have access to that email, please navigate to the “New User? Register” button.

For now, let’s enter my email. Once you are ready, click the green “Send Reset Link” button.

My reset password link has been sent, so let’s check my email.

The reset password link has been sent to my email. If you do not see email within fifteen minutes, please check any spam or junk folders as well.

Once you are ready, click or copy and paste this link into your browser.

Please fill out the required fields, according to their instructions to create a new password.

Once both passwords match, click the green “Change Password” button.

Now my password is reset. To sign in, click the blue “Sign In” button.