

Acceptable Use Policy

Last updated: February 10, 2023

This Acceptable Use Policy ("AUP") applies to any user, strategic partner, customer or vendor with use rights to any of the Families First data, system, or technology used to provide the Families First platform ("FF Technology") or its website or platform ("FF Platform"). Any such user, strategic partner, customer or vendor, acknowledges and agrees that any use rights or license grant which may be provided in an underlying agreement with Families First is governed by the restrictions in this AUP. The FF Technology and FF Platform may be used solely for its/his/her internal business/personal purposes (as applicable). The FF Technology and FF Platform may not be used to:

- Send spam or any other form of duplicative and unsolicited messages, or any other mass communication other than as expressly permitted by Families First;
- Harvest, collect, gather or assemble information or data regarding other users of the FF Platform without their consent;
- Transmit through or post on the FF Platform unlawful, libelous, tortuous, infringing, defamatory, threatening, vulgar, or obscene material or material that may be harmful to minors;
- Knowingly transmit material containing software viruses or other harmful or deleterious computer code, files, scripts, agents, or programs;
- Knowingly interfere with or disrupt the integrity or performance of the website or the data contained therein or attempt to gain unauthorized access to the service, computer systems or networks related to the FF Platform;
- Decompile, disassemble, or otherwise reverse engineer or attempt to reconstruct or derive any source code (or underlying ideas, algorithms, structure or organization) from any FF Technology or FF Platform or from any other information by any means whatsoever;
- Distribute, disclose or allow use of any of the FF Technology or FF Platform in any format through any timesharing device, service bureau, network or by any other means, to or by any third party (not including affiliates if permitted under an underlying agreement);
- Violate any use or license grant, as specified in the underlying agreement;
- Create Internet "links" to or from any non-public part of the FF Platform, or "frame" or "mirror" any of Families First's content which forms part of the FF Platform (other than on customers' own internal intranets as permitted by an underlying agreement); or
- Modify or create a derivative work of the FF Technology or FF Platform or any portion thereof.

We reserve the right to investigate any suspected violations of this AUP. We may also report suspected violations of this AUP to applicable law enforcement authorities or third parties and we may elect to cooperate with any investigation of illegal activities associated with violations or suspected violations of this AUP, FF Technology or FF Platform.

If you have any concerns or questions about this AUP, please contact us at: training@familiesfirstmn.org.